



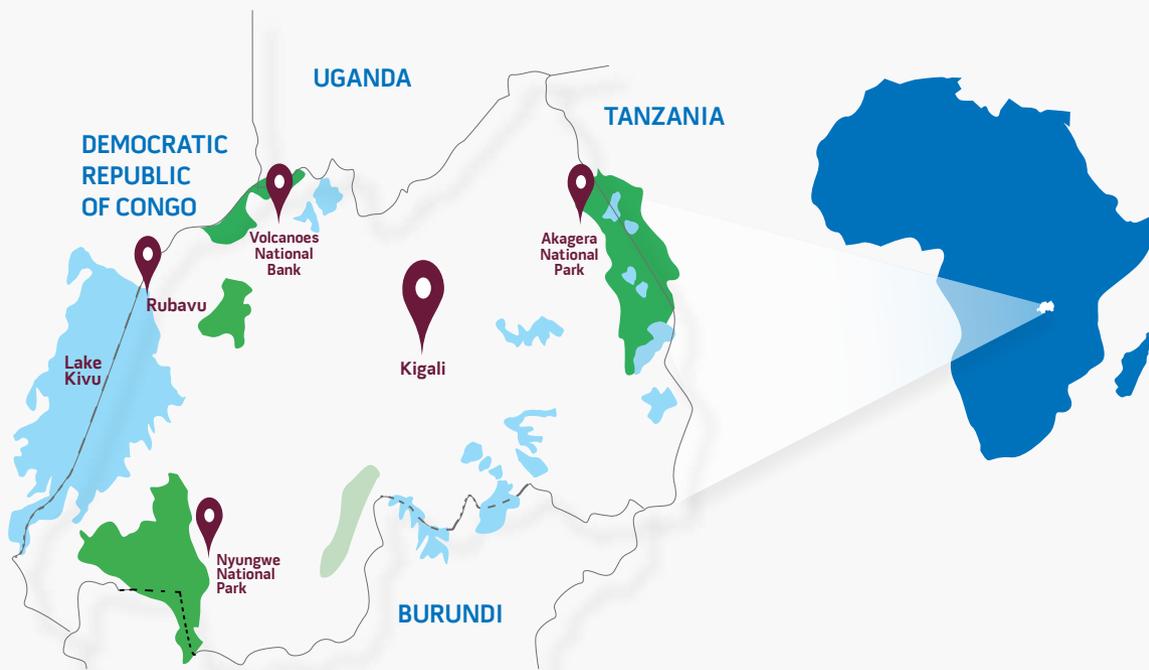
**Rwanda  
Incentive**  
Planners Guide 2020











## Welcome to Remarkable Rwanda

Rwanda is a thriving destination for incentive travel backed by its growing SITE (Society for Incentive Travel Excellence) membership base.

Rwanda's tourism landscape features impressive lakeside resorts, a range of five star international hotels, a blooming shopping and art scene, and a lively nightlife. Of all the places in the world you could send your top employees to, why choose destination Rwanda?

The success of your incentive achievers experience is measured by the beautiful memories created and their uniqueness. The Remarkable Rwanda Experience is guaranteed to tantalize all senses and leave every guest with memories to last a lifetime.

Choose the Remarkable Rwanda Experience for your employees and we will provide those distinctive elements that will make them feel appreciated and motivate them to go the extra mile.

A memorable safari game drive under the moonlight, breathtaking high aerial view of mountainous landscapes, a once in a lifetime encounter with the mountain gorillas through an outstanding gorilla trekking experience, explore uninhabited islands and the green coastline of Lake Kivu in kayaks, intrigue your team in a canopy walk through the forest are just samplings of what Remarkable Rwanda can offer your top employees.

Welcome to Remarkable Rwanda, the land of a thousand hills and a million smiles. Enroll now, and uncover Africa's best kept secret, Rwanda.



## Practical Information

**Capital City:** Kigali

**Total area:** 26 338 sq m

**President:** Paul Kagame

**Official Languages:** Kinyarwanda, English, French and Swahili

**Time Zone:** Central African Time (CAT)

**Telephone Country Code:** +250 (Telecommunication is among the best in Africa)

**Local Currency:** Rwandan Franc

**Visa info:** Visa upon/on arrival  
<https://www.migration.gov.rw>

**Climate:** Temperate all year round (24° – 27° C) making Rwanda an ideal destination year-round.

**ICT:** High speed 4G LTE wireless broadband in major cities

**Electricity:** Voltage 230V at 50Hz

**Foreign Currencies:** All major currencies are accepted

**Health:** Consult your doctor about Malaria and the Yellow Fever vaccination certificate prior to your visit

**Airlines:** RwandAir, Kenya Airways, Ethiopian Airlines, Brussels Airlines, KLM, Qatar Airways, Turkish Airlines, Egyptair





## Tourism Highlights

- Home to 1/3 of the world's remaining endangered mountain gorilla population in Volcanoes National Park
- 4,507 meters to the top of the highest volcano, Mt. Karisimbi
- 14 species of primates including the mountain gorilla, chimpanzee, golden monkey and more
- Home to the 1 and only canopy walkway in East Africa – some 70 meters above the Nyungwe Forest floor
- 227 kms of breathtaking Congo Nile Trail
- 4,000+ hectares of bamboo forest
- 1,000+ hills
- 700+ bird species and 7 Important Birding Areas
- 151+ animal species





## Kigali City

Founded in 1907 as a small administrative outpost with limited linkage to the outside world, it has today grown into a modern metropolis – the heart of the emerging Rwandan economy and the safest and cleanest capital city in the continent of Africa.

**R**emarkable Rwanda's primary entry point is through its vibrant capital city, Kigali. The gateway to the land of a thousand hills, as you descend onto the runway you will be taken by the splendid scenery. Before heading for your wonderful travel adventures you will not be able to resist a tour of this dynamic capital city, swayed by the lush greenery, colorful streets and the impressive landscape.

A haven for all things arts and culture, a stroll through the downtown core is a must for scoring exclusive artifacts and brilliant souvenirs. Rwandan culture translates itself through unique handcrafted objects and decorative pieces made of carved wood and clay.





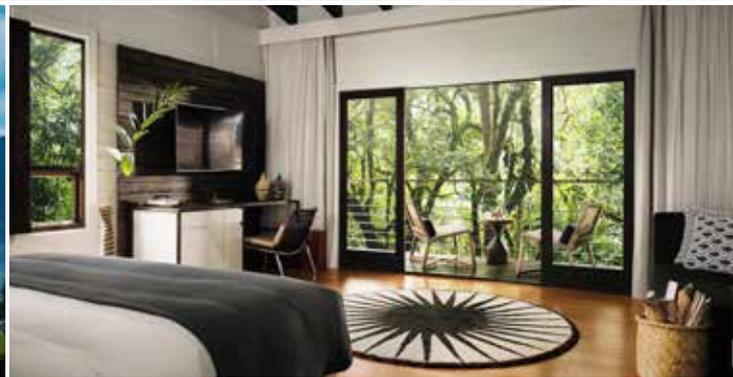
## Volcanoes National Park

The misty air in the Volcanoes National Park creates the perfect setting to experience Rwanda's distinct outdoor adventures, world renowned trek of the endangered mountain gorillas, the golden monkey trek and a thrilling hike up the volcanoes.

**H**ave you ever imagined what it would be like to come face to face with the great apes and man's closest relatives? Wonder no more as this once in a lifetime occasion can become a reality. Rise and shine it's time to report to the grounds of Volcano National Park for a larger than life encounter.

As you drive in the park, the majestic volcano landscape will instantly draw you in. After a hot cup of Rwandan tea you will set off on the quest for the furry giants, this trekking adventure is unparalleled supported by the fact the park is home to one third of the world's remaining mountain gorillas.





# Nyungwe National Park

Nyungwe has an impressive selection of activities on offer including the only **canopy walk in East Africa** (reaching 70m above the forest floor and spanning 200 m in length), chimpanzee trekking, tea plantations, hiking and biking through the beautiful nature trails and bird watching.

The Nyungwe National Park lies within the Albertine Rift Eco-region acclaimed for its biodiversity and for being one of the endemic species-rich areas in all of Africa. It is one of Africa's most important conservation sites. The park covers **1020 km<sup>2</sup>** and within this area, boasts a diverse ecosystem from rainforest, bamboo, grassland, swamps, and bog habitats. Bird lovers will rejoice as they encounter the **300 species**.

Located south of lake Kivu on the southwestern slopes of the highland region that forms the great divide between the Congo and Nile drainage

systems. Mount Bigugu is the highest mountain in the park, reaching an altitude of 2 950m, and said to be the most source of the Nile.

There are more than **240 tree species, 140 orchids and 1,068 plant types**, such as the giant Lobelia. Of these plants, 250 are Albertine Rift Endemics. Nyungwe National Park habituated chimpanzees, 12 other primate species including the habituated Ruwenzori Black and White Colobus and 75 different species of mammals.





© Ashley Turner



# Akagera National Park

Founded in 1934, Akagera National Park covers **1 120km<sup>2</sup>**. Akagera is home to large herds of buffaloes, zebras, giraffes and several antelope species, as well as predators such as leopard and hyena and a bird list nearing 500 species. Elephants often congregate around the lakes that are inhabited by hippos and Nile crocodiles. Both lions and rhinos have been reintroduced to the park in recent years restoring the park's **'Big Five'** status and adding to the park's inspiring conservation story.

**R**olling grassland hills with expansive views over east Africa's largest protected wetland, areas of open grassland interspersed with scattered trees and scrub thicket, lush riverine vegetation on the fringes of the park's many lakes all contribute to Akagera's diverse and scenic savannah landscape. Akagera National Park in the East of Rwanda is the largest national park in the country and provides a stark contrast to the

misty montane forests of Volcanoes National Park and the abundant subtropical forests of Nyungwe National Park.

Explore Akagera on game drive by day, take a sunset boat trip drifting along the lake's edge, or take a night drive under a blanket of stars. Don't miss an overnight stay to experience the perfect combination of cosy comfort at Ruzizi Tented Lodge and rustic charm of Karengwe Bush Camp.





## Lake Kivu

Rubavu, hosts a waterfront access to the shores of the majestic Lake Kivu, one of Africa's greatest bodies of water.

The regal Lake Kivu spreads over the western coast curving along the southern part of Rwanda, providing a calm and relaxing place to gaze into the daily sunset. The most remarkable locations in Rwanda where you'll take part in this breathtaking exercise are found in the resort towns of Rubavu and Karongi. At only an hour away from Volcanoes National Park, Rubavu offers both attractive mountain

scenery and sandy beaches where you will get acquainted with the body of water by kayak or a guided boat tour. From the serene countryside valleys of Karongi, you will witness the radiant charm of Lake Kivu. Crystal clear water rocky beaches and discovery tours of the islands are all part of this wonderful package.



akagera aviation

## Akagera Aviation

**A**kagera Aviation is the sole helicopter Charter Company in Rwanda. Akagera Aviation's fleet comprises of 9 helicopters (VIP Agusta 139 , Agusta 109 , Agusta 119 and 5 Robinson R44s) which can access any point in the country and neighboring countries. It is an exclusive mode of transport, offering leisure and business travelers' speedy access to landmarks countrywide, while showcasing the most spectacular aerial view of the Land of a Thousand Hills. As an Industry leader in the East African region, Akagera Aviation is equipped with a portfolio of technical and customized services for both tourists and industry players.

Akagera Aviation services rank as the most valuable offering for international guests to Rwanda.

### Services Include:

#### 1. Charter Services (Helicopter transfers/safaris)

Visiting Rwanda on a tight schedule? We offer a range of tailor made packages to suit your needs. Wherever your destination is, we will fly you there in the comfort of our VVIP Agusta 139(5seats), Agusta 109 (6seats) and our 3seat helicopter Robinson R44.



## 2. Emergency Medical Services

The Akagera Aviation's helicopter Emergency Medical Evacuation Services provides required rapid response and high level medical care to everyone that lives, works or is travelling in Rwanda who experiences a serious medical emergency or tragedy and transports them directly by air to the most appropriate hospital best able to treat their injuries.

## 3. Airport Meet & Greet

Book your own dedicated Meet & Greet AA agent to ease your journey through Kigali International Airport from your point of arrival. A dedicated Akagera Aviation agent welcomes you at each step of the arrival / departure process to wipe away your baggage hassle and the queues at immigration.

## 4. Scenic Tour/ Aerial Photography

There are certain photos that you are only going to capture from an aircraft. And the helicopter is an extremely flexible aircraft platform to shoot from. Our pilots have considerable experience working with professional photographers and producing astonishing results. Doors-off flights with anchor points for photographer harnesses is an example of how dedicated we are to make sure that you get the best experience.

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**Thousand Hills Africa** started in the year 2004 in Rwanda under the brand name Thousand Hills Expeditions; it has since expanded to Uganda, with a vision to stretch further within the continent. We specialize in highly personalized

bespoke journeys for individuals, and special interest groups. A dedicated and highly trained Incentive team will ensure that every detail is looked after to create a unique and memorable journey for you in this fabulous part of the world.

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Founded in 2011, **Blend** is a full service Destination Management / Professional Conference Organizer company.

We strive to be the most reliable and creative in all that we offer.

Our main focus is to give to our client a unique experience that is lasting.

Our services include incentive programmes, tour packages in East Africa, and organization of conferences, meetings and exhibitions.

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*Primate Safaris*

**Business Events East Africa**

Rwanda is increasingly being recognized as an attractive and dependable destination for international conferences and events. Business Events East Africa is poised and able to offer competent and reliable services in conference and event organization. Our professional team is well versed in conference and incentive travel logistics, and has a wealth of knowledge in their operations requirements. Heading the team are dedicated Conference & Incentives Consultants who together boast a combined experience of over 60 years in the sector.

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**Ikaze PCO** and sister company **Uber Luxe Safaris** target inbound tourism, and in particular MICE tourism with a strong focus on Conference and Incentive travel to Rwanda. Ikaze PCO offers a single point of contact solution for event planners. This includes Venue and Accommodation sourcing, Event Website design and Online Conference Registration, Function planning and theming, and Audio Visual and Technical requirements. At **IKAZE PCO**, we also plan short Incentive travel or business-related travel for groups in order to motivate employees or partners. Our sister company **Uber Luxe Safaris** looks after pre and post tours, extensions and excursions for those delegates and visitors wishing to discover more about Remarkable Rwanda. We are an enthusiastic team with hands-on management, ensuring flexible decision-making. Being owner managed means our clients enjoy personal attention and quick turnaround times.



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